

**WRITTEN QUESTION TO THE MINISTER FOR ECONOMIC DEVELOPMENT BY DEPUTY  
S.S.P.A. POWER OF ST. BRELADE**

**ANSWER TO BE TABLED ON TUESDAY 15th JULY 2008**

**Question**

Is the Minister prepared to obtain information from the individual airlines operating out of Jersey Airport showing the charges levied by them under the following headings:

- a) charges by airlines using a normal bank debit card;
- b) charges by airlines using a normal bank credit card;
- c) any other charges by airlines either per passenger, per passenger leg or per booking.

**Answer**

Anyone purchasing an airline ticket online is subject to pay any credit card and debit card charges as set out by the individual airline. The practice of charging for debit and credit cards applies not just to services to and from Jersey but across airlines' networks in the UK and internationally.

With the exception of Blue Island Airways, charges are levied by all airlines operating to and from Jersey.

All airlines are obliged to display any charges incurred, including those of credit and debit cards, as well as additional charges such as name or itinerary changes. Therefore, the customer has the option to complete or abandon the transaction.

Further charges may be incurred by passengers wishing to make changes to a reservation post confirmation. Debit and credit card charges may once again be levied over and above any administration charge to alter the booking. Again, charges incurred are up to the individual company and are not just restricted to airlines.

It is worth noting the practice of charging for debit and credit card transactions is not just limited to the airline industry, but is consistent with many policies adopted globally for online transactions.

Charges<sup>1</sup> by airlines using a normal credit card

<b>Airline</b>	<b>Credit Card Fee</b>	<b>Debit Card Fee</b>
Flybe	£2.99 per passenger per single flight Minimum charge of 5.50 per booking	£1.10 per passenger per single flight Minimum charge of £1.99 per booking
British Airways	£3.50 per ticket	No charges incurred
Aurigny	£1.75 per passenger per sector	75p per passenger per sector
Jet2.com	3.75% of total amount payable Minimum charge of £6.99 per booking	1.75% of total amount payable Minimum charge of £1.99 per booking
EasyJet	2.5% of total amount payable Minimum charge of £4.95 per booking	Fixed £1.75 charge
BMI	£4.00 fee per person	No charges incurred
BMI Baby	3% of total amount payable	2% of total amount payable

	Minimum charge of £4.99 per booking	Minimum £1.99 per booking
Blue Islands	No charges incurred	No charges incurred
Air Southwest	£5.00 per transaction	£1.00 per transaction
VLM	£2.00 per person per sector	£2.00 per person per sector

*Note 1. Please note that the information detailed above is based on information provided by the individual airlines at the time of preparing this answer. The information can be viewed online on the individual sites. Jersey Airport takes no responsibility for any subsequent change to the costs as detailed.*